

Do's & Dont's of ATM transactions

Do's :

- ✓ Conduct your ATM transactions in complete privacy, never let anyone see you entering your Personal Identification Number (ATM Password)
- ✓ After completion of transaction ensure that welcome screen is displayed on ATM screen
- ✓ Ensure your current mobile number is registered with the bank so that you can get alerts for all your transactions
- ✓ Beware of suspicious movements of people around the ATM or strangers trying to engage you in conversation
- ✓ Look for extra devices attached to the ATMs that looks suspicious
- ✓ Inform the bank if the ATM/Debit card is lost or stolen, immediately, report if any unauthorised transaction
- ✓ Check the transaction alert SMS and bank statements regularly
- ✓ If cash is not dispensed the ATM does not display "cash out" please report to the Bank on the number mentioned in the Notice Board
- ✓ Immediately check your phone for SMS for debit amount

Don'ts :

- ✗ Do not write your PIN on the card, memorise your PIN number
- ✗ Do not take help from strangers or hand over your card to anyone for using it
- ✗ Do not disclose your PIN to anyone, including bank employees and family members
- ✗ Do not allow the card to go of your sight when you are making a payment
- ✗ Avoid speaking on the mobile phone while you are transacting